audio-technica

USB Device Update Utility

User Manual

English

Cautions

- Read this manual carefully before updating the firmware.
- All product functions will be unavailable while updating.
- Do not disconnect the USB cable connecting the product to the computer while updating.
- Do not turn off the computer while updating.
- Make sure only one product to be updated is connected to the computer. If multiple products that can be updated are connected to the computer at the same time, USB Device Update Utility will not be able to detect the device.
- In some cases, the firewall settings of your computer or security software being used may prevent USB Device Update Utility from starting. In such cases, check the firewall settings and ensure communication has been enabled for USB Device Update Utility. For details, refer to the user manual for your computer or security software.
- Depending on the OS and any security software being used, a confirmation screen asking you to enable communication may appear during setup. If this occurs, be sure to enable communication.
- If the update fails and the product does not start, contact your local Audio-Technica dealer.

Installing USB Device Update Utility

For Windows

The supported OS and recommended display resolution are shown below. (Please check the product's web page for the latest information.)

- Windows 10 (64-bit), Windows 11
- Recommended display resolution: 1920 × 1080 or higher

1 **Download USB Device Update Utility installer to your Windows PC.**

- Visit the Audio-Technica website for your country or region (https://www.audio-technica.com/world_map/).

2 **Extract the downloaded ZIP file and run "USBDeviceUpdateUtility-vXXX-Setup.exe".**

3 **Select the language to use for setup and click "OK".**

- The Setup Wizard will be displayed.

4 **Follow the on-screen instructions to install USB Device Update Utility.**

- If "Create a desktop shortcut" is checked during setup, a shortcut to USB Device Update Utility will be created on the desktop when installation is complete.

For Mac

The supported OS and recommended display resolution are shown below. (Please check the product's web page for the latest information.)

- macOS Ventura, macOS Sonoma (both Intel and Apple silicon supported)
- Recommended display resolution: 1920 × 1080 or higher

1 **Download USB Device Update Utility installer to your Mac.**

- Visit the Audio-Technica website for your country or region (https://www.audio-technica.com/world_map/).

2 **Open the downloaded file (USBDeviceUpdateUtility-vXXX-Setup.dmg).**

3 **Run the installer (USBDeviceUpdateUtility-vXXX-Setup.pkg).**

- The Setup Wizard will be displayed.

4 **Follow the on-screen instructions to install USB Device Update Utility.**

- The application will be installed in the "Applications" folder.

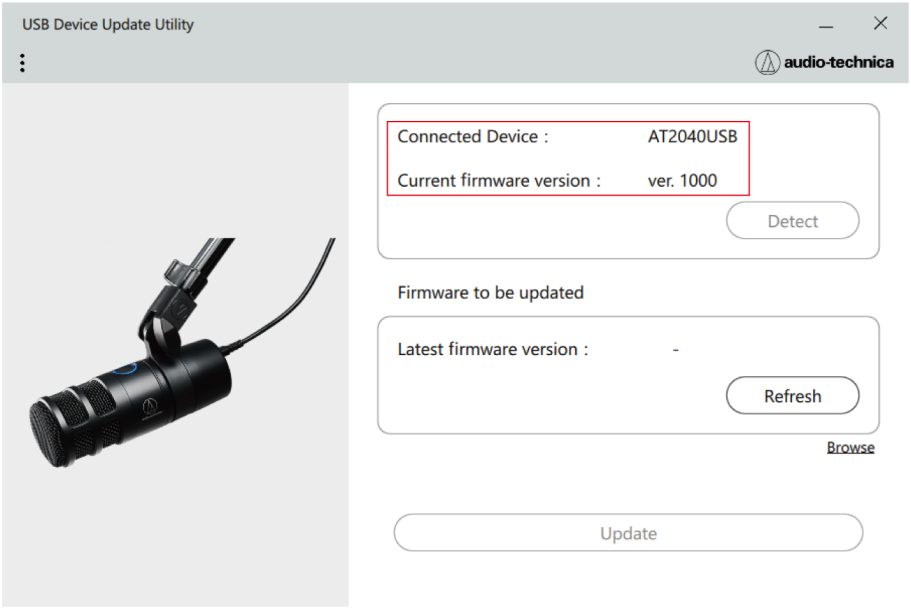
Updating the Firmware

This document uses the AT2040USB as an example. Operation of the product is only required for the AT2020USB-XP.
Perform the following procedure to update the firmware.
Note that the screen captures used below are for a Windows system.

1 Connect the product for which you want to update the firmware to the computer using the USB cable.

- For details on how to connect the product, refer to the user manual for the product.
- Make sure only one product to be updated is connected to the computer. If multiple products that can be updated are connected to the computer at the same time, USB Device Update Utility will not be able to detect the device, and an error will be displayed. For details, refer to "If two or more devices are detected" (p. 7).

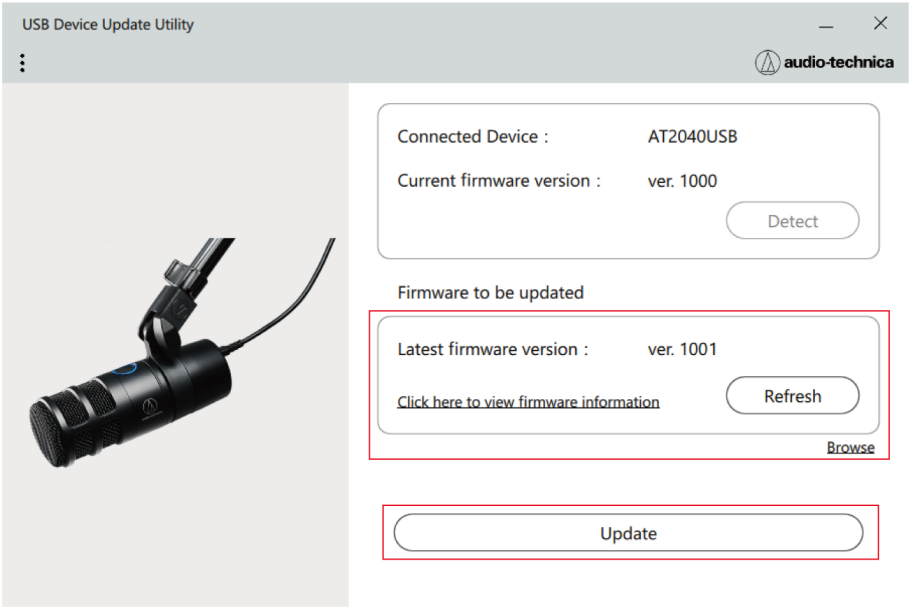
2 Start “USB Device Update Utility”.



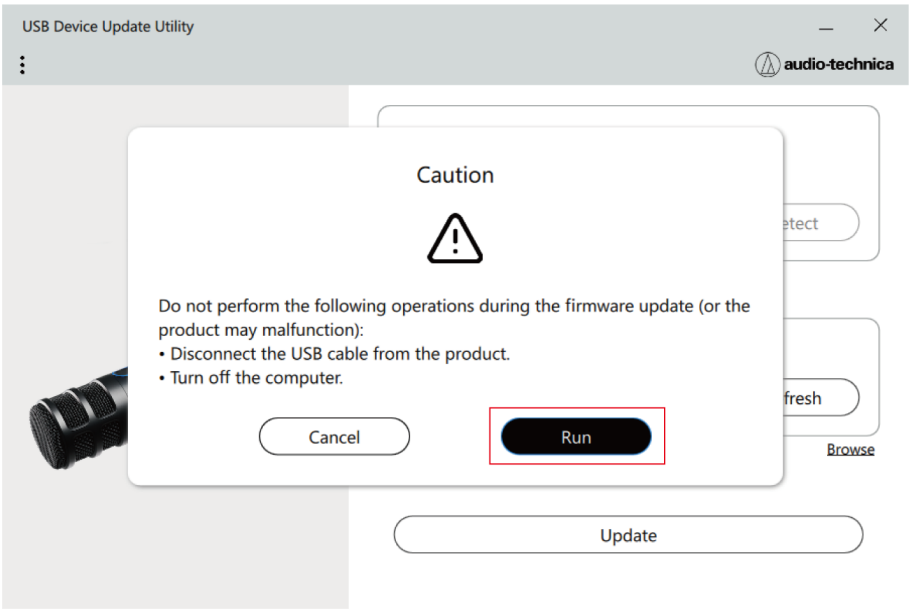
» **If the product to be updated is detected, details will be displayed in the “Connected Device” and “Current firmware version” fields.**

3 Make sure the latest firmware is displayed under “Firmware to be updated” and click “Update”.

- The latest firmware will be automatically retrieved from the server.
- If the version is not displayed, click "Refresh".
- If you want to update/downgrade the firmware using the downloaded firmware from our website, click "Browse".



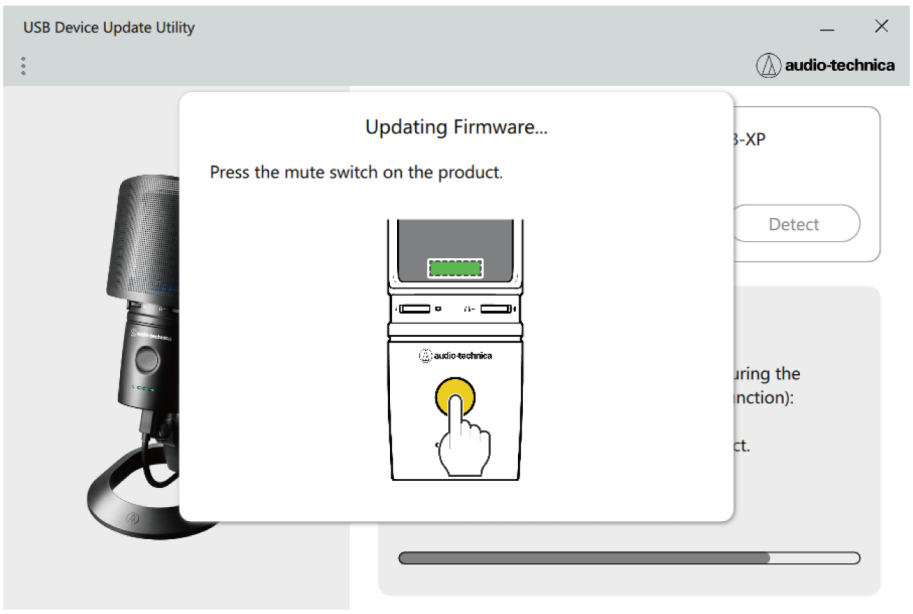
4 **Click “Run”.**

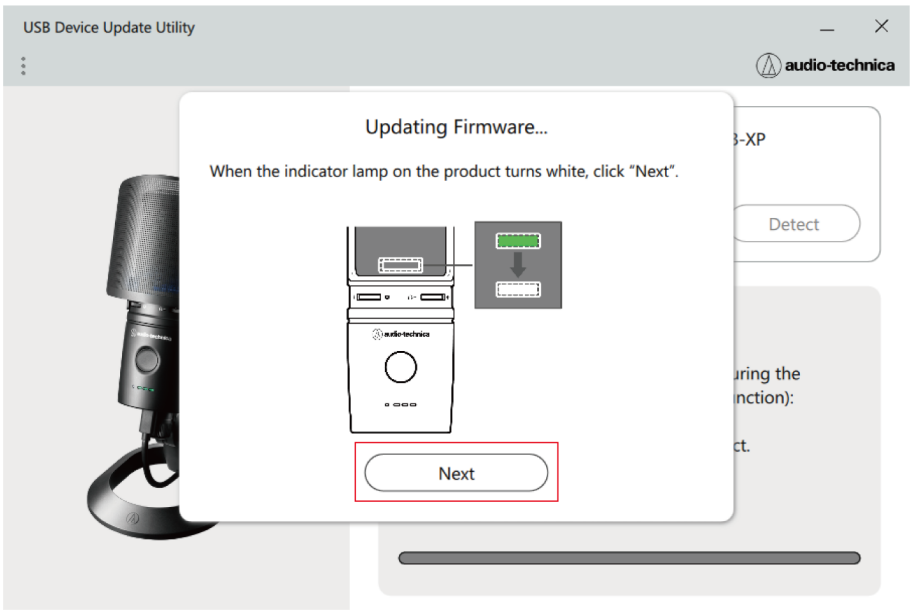


» **The firmware update will begin.**

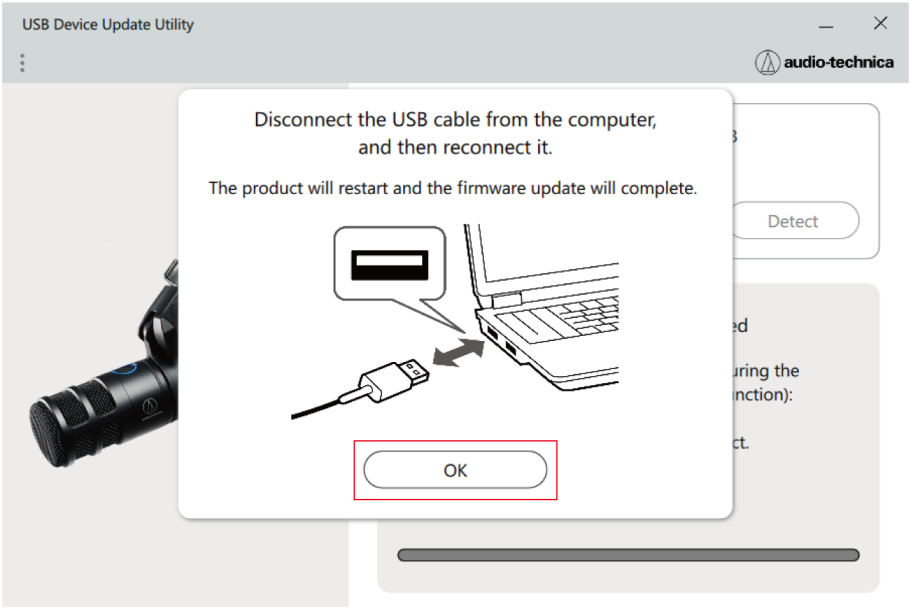
For AT2020USB-XP

Operating the product is required while updating. Follow the on-screen instructions and press the mute switch when necessary. When the indicator lamp on the product turns white, click “Next”. Be careful not to disconnect the product from the computer during operation.



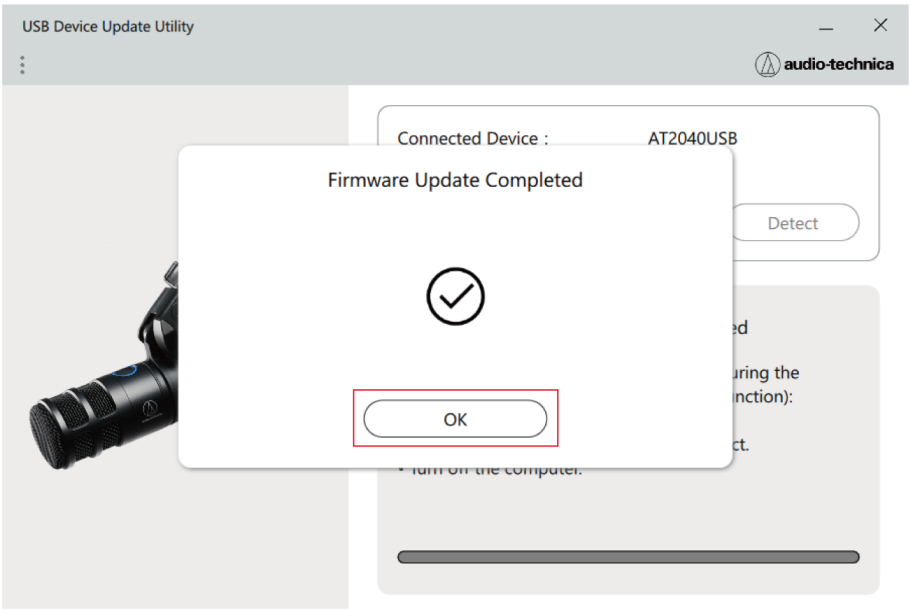


5 **Disconnect the USB cable from your PC, and then reconnect it and click "OK".**



» **The product will restart and the firmware update will begin.**

6 **The following screen will be displayed when the firmware update is complete. Click "OK" to finish.**

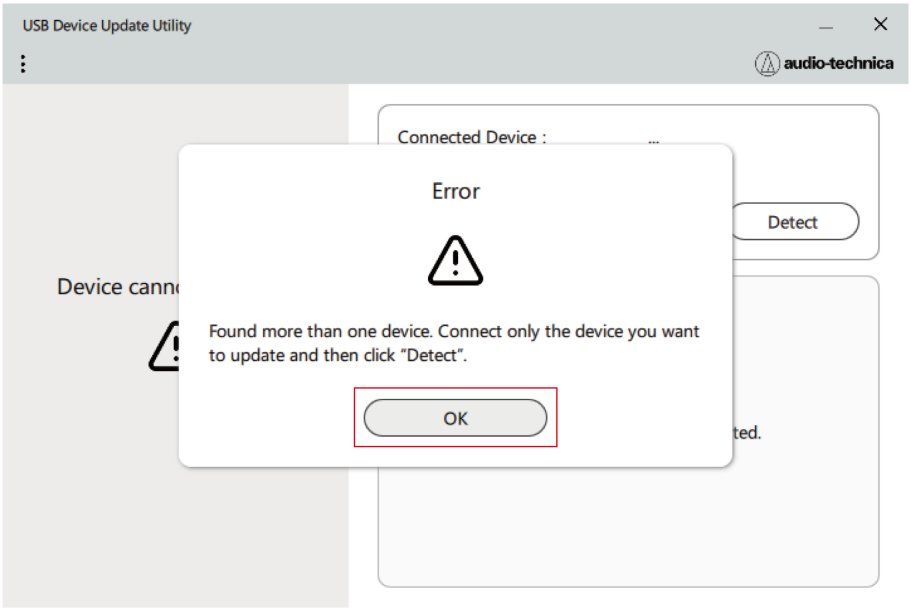


- Do not disconnect the USB cable connecting the product to the computer while updating.
- Do not turn off the computer while updating.
- If "Error" is displayed while updating, follow the on-screen instructions and start the update over.

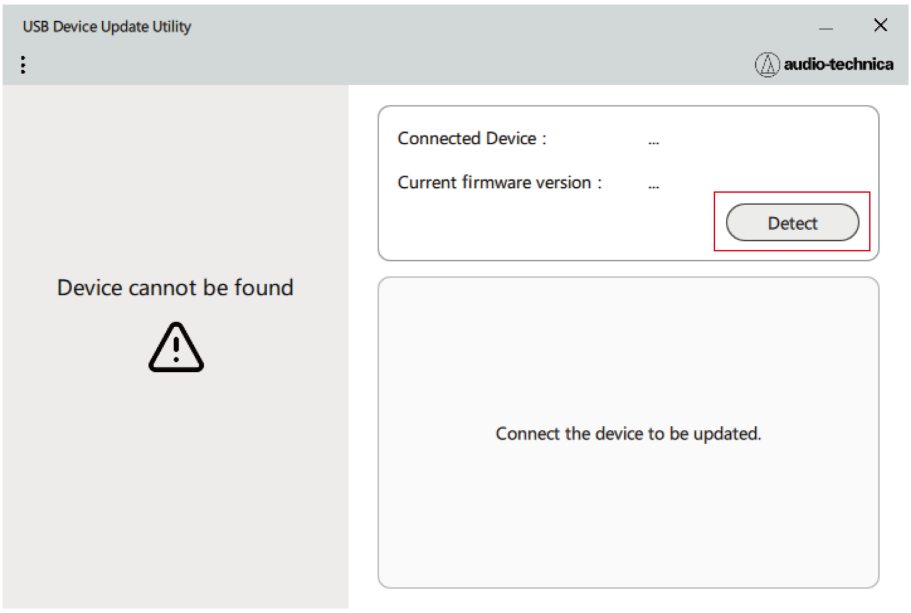
If two or more devices are detected

If two or more devices to be updated are connected, device detection is paused and an error is displayed. If this occurs, perform the following procedure to connect the appropriate device and complete the operation.

1 **Make sure that only the device you want to update is connected, and click “OK”.**



2 **Click “Detect”.**



» **The device to be updated will be detected, and details will be displayed in the “Connected Device” and “Current firmware version” fields.**

- Proceed to step 3 of "Updating the Firmware" (p. 3) to continue with the firmware update.

Other Functions

Changing the display language

1. **Click the menu icon in the upper-left corner of the screen.**

2. **Select the desired language to use under “Language”.**

   » **The selected language will be applied.**

Checking the software version

1. **Click the menu icon in the upper-left corner of the screen.**

2. **Click “Application Information”.**

   » **The Application Information window, which displays the USB Device Update Utility software version, will be displayed.**

3. **Click “Close”.**

Checking the user manual

This section explains how to display the USB Device Update Utility user manual (this document).

1. **Click the menu icon in the upper-left corner of the screen.**

2. **Click “User Manual”.**

   » **The online user manual will be displayed.**

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351705540-02-02
ver.1 2023.11.15
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